

Replacing the Lock Assembly on the PlexiDor Electronic Dog Door

- 1. Unplug the pet door from the power source. Unscrew the 10 mounting screws ,5 on left side of frame, 5 on right side of frame. Remove the pet door from the install hole in the door or wall.**
- 2. Remove the square motor cover and unscrew and remove the upper cover panel.**

Follow the steps as shown in the photos and instructions attached.



PlexiDor Electronic Dog Door Lock Replacement Parts



New Lock Assembly



White Nylon Shoulder Bushing



Brown Allen Head Screw



Zinc Locking Nut with Nylon Threads



Zinc Disc Washer



Zinc 1/4-20 x 1/2" Slotted Hex Head Screw

PlexiDor Electronic Dog Door Lock Change Instructions

Tools Needed:



Philips Head Screwdriver



1/8" Allen Wrench



3/8" Open End Wrench



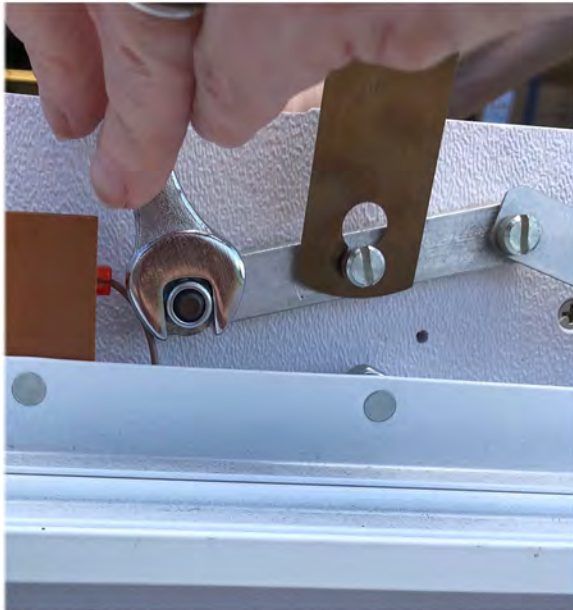
5/16" Nut Driver



1. Unhook steel spring strap.



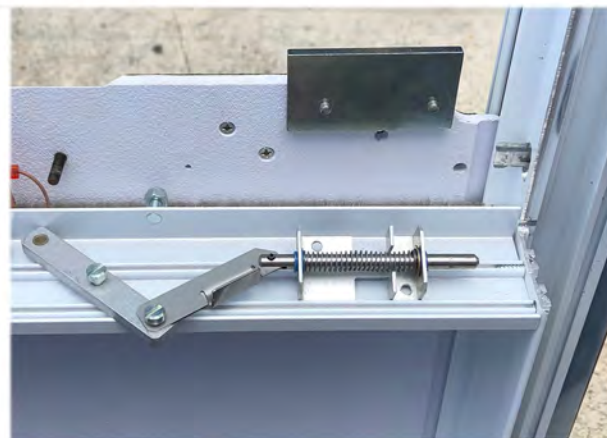
2. Use 1/8" Allen wrench and 3/8" open end wrench to loosen the brown screw shown above.



3. Back side of brown screw shown above.



4. Use 5/16 nut driver to unscrew the hex head screws on the lock bracket.



5. Remove the old lock mechanism.



6. Position new lock in place and be sure the hinged arm is positioned as above.



8. Put Brown Allen head screw through the front side of panel as above.



10. Push locking arm with white bushing in place over brown Allen head screw.



7. Use nut driver and tighten down the 2 screws that hold the lock bracket.



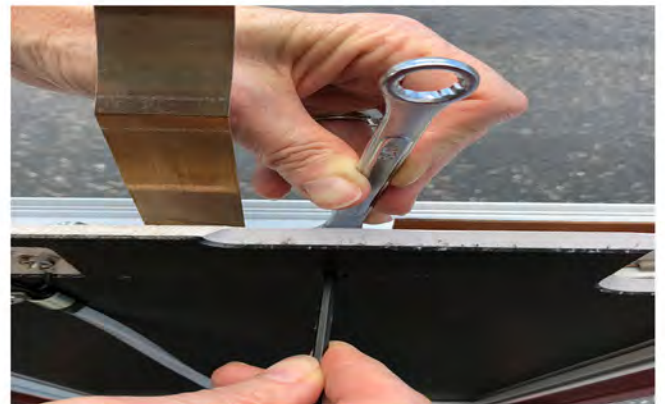
9. Put white nylon shoulder bushing in hole on locking arm with shoulder between arm.



11. Put zinc disc washer in place on allen screw.



12. Put zinc locking nut on allen screw.



13. Use the open end wrench and allen wrench to tighten the locking nut on the allen screw. Do not tighten all the way. If you overtighten the locking arm won't move.



14. Use your finger and push up on the hinge part of the locking arm to be sure locking arm will move smoothly. If it won't move up and down easily loosen the brown allen screw The locking arm will have some slack.



New locking assembly replaced and correctly positioned.

Lock assembly is now replaced. Reattach the steel spring strap and then plug the pet door in and test it several times to make sure all is working properly.

Once you are sure everything is working properly you can put the upper cover panel back in place and put the motor cover back on. Then re-install the dog door.

Note: When you screw the dog door back into place DO NOT overtighten the installation screws. Overtightening can flex the frame down and then the closing panel may bow and cause friction. The pet door needs to be screwed down so that the frame is level.

If you need assistance call us in Customer Service and Technical Support at 800-749-9609 Opt. 3. Phone hours are Mon - Fri, 10am to 4pm EST.

