



### Plexidor® Electronic Pet Door

## Need Help?

If you have any installation questions or technical issues with your Plexidor® Electronic Pet Door please call the Plexidor® Technical Support Line directly at:

#### 941-758-1951

The Technical Support Line is open Monday through Friday from 10am to 4pm eastern time.

You may also email to:

support@plexidors.com



# Plexidor® Electronic Pet Door PDE KEY RFID 50mm Cylinder

## **Programming New Collar Keys:**

1. Remove the motor cover by squeezing from both sides and tipping the motor cover down and out. Once the motor cover is removed you will see the metal spring, motor and green circuit board of the control panel.

The Program Button, Test Button and green LED Program Light are marked on the green board. See diagram #1 on reverse.

- 2. Take the collar key that you wish to program and bring it in front of the antenna loop area of the pet door. See diagram #2 on reverse. Hold the collar key in this area until you see the blue ON/OFF light flash.
- 3. Push and hold the Program Button for approximately 4 seconds, until the Program Light flashes green and you hear a quick beep. The collar key is now programmed.
- 4. Check to make sure the key is properly programmed by holding the collar key in the antenna sensing area. The door should open. If the door does not open, check that the blue ON/OFF light is on and blinking approximately every 1.5 seconds. This is to ensure that the pet door is receiving power. If the blue ON/OFF light is on and blinking, then repeat steps 1 through 3 above.

When the blue ON/OFF light is rapidly blinking the door is sensing a collar key that has not been programmed.

PDE Repl 50mm CYL

# NOTE:

The circuit board can only hold 10 keys in memory. If your new keys will not program, the problem may be that the memory is full. Follow the procedure below to delete all the old keys in memory and then program your new keys.

## Delete ALL TAGS Procedure:

The following procedure will only work within 15 seconds after power-up! Read the directions first and then do the steps. You can re-do these steps many times without harm to the unit.

- 1. Unplug the pet door or power it down by pressing and holding the black power button on the upper right-hand side of the pet door frame.
- 2. Plug in the pet door or push and release the black button to power up the pet door. Wait till you hear the initial power up confirmation beep and the blue light flashes ready.
- 3. PRESS the Program button 5 times in a row and HOLD the PROGRAM button down.

After the 5th press of the program button the circuit board will beep louder to indicate it is in the DELETE TAGS mode.

4. When you hear this louder beep, continue to HOLD down the PROGRAM button, and PRESS and HOLD the TEST button for approximately 5 secs.

When you hear a new beep sound, the tags have been deleted.

### Diagram of Plexidor™ Electronic Motor Area With Cover Off



